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COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ROCKWALL HISTORIC COURTHOUSE 101 EAST RUSK ROCKWALL, TEXAS 75087

Regular Board Meeting Wednesday, May 24, 2017 5:00 p.m.

GENERAL BOARD MEETING

Board Members Present:

David Billings (Fate) Debby Bobbitt (Rowlett) (Rockwall) Cliff Sevier (Rck. County) Lorne Megyesi (Fate) Jim Pruitt (Rockwall) Dennis Lewis (Rockwall) David Sweet (Rck. County)

Board Members Absent:

Brian Berry (Heath) Dana Lawson (Mobile City) Janet Nichol (Royse City) Robert Steinhagen (McLendon-Chisholm)

1. Call to order

Judge Sweet, President of the ES Corp., called the meeting to order at 5:00 p.m. with the above noted board members being present and absent. Judge Sweet shared that a new board representative for the City of Heath was just appointed by the Heath City Council this week. and it will be Heath's mayor, Brian Berry, who will serve on the ESC board. However, he was not able to be in attendance at the meeting this evening. Indication was also given that Mayor Pro Tem Wayne Orchard of McLendon Chisholm was present this evening, as Mayor Steinhagen was out of town.

2. Discuss / act on approval of the minutes from the April 26, 2017 regular ES Corp. Board Meeting

Board Member (Mayor) Megyesi moved to approve the minutes as presented. Board Member Bobbitt seconded the motion, which passed by a vote of 7 in favor with 4 absent (Berry, Lawson, Nichol and Steinhagen).

3. Discuss / act on ES Corp. Treasurer's Report

David Peek, ES Corp. Board Treasurer, provided a brief, verbal report to the board, offering to answer any questions the board may have regarding the written report that has been provided for review. There being no questions, Board Member Billings moved to accept the Treasurer's Report as presented. Board Member Sevier seconded the motion, which passed unanimously of those present (4 absent - Berry, Lawson, Nichol and Steinhagen).

4. Discuss / act on Emergency Management Program Report

Melanie Jensen with the Rockwall County Office of Emergency Management briefed the board on her department's monthly report. She indicated that all cities have now adopted the countywide Hazard Mitigation Plan, and each of the school districts is now being asked to also sign off on it. Joe DeLane, County Emergency Management Coordinator, recently attended the statewide emergency management conference, and he and the EMC from Kaufman County partnered to teach a session at the conference. The department is increasing its efforts associated with planning for the senior community, and an upcoming Community Emergency Response Team (CERT) training will be held in Royse City.

Judge Sweet then called upon County District Attorney, Kenda Culpepper, who was present in the audience to come forth and briefly address the board concerning an ambulance services-related topic (as she expressed a need to excuse herself early from the board meeting). She generally indicated that Grant Brenna, an attorney from her office, has been providing legal counsel to the ES Corporation Board for several months now. She introduced a new staff member in her office, John Cooper, explaining that he is now part of the Civil Division and will be working on mostly "white collar" type cases. John and Grant will be jointly working on projects and alternating attendance at the ESC board meetings. Following her introductions, President Sweet adjourned the General Board Meeting.

5. Adjournment

The meeting was adjourned at 5:12 p.m.

AMBULANCE SERVICES BOARD MEETING

Board Members Present:

David Billings (Fate)
Cliff Sevier (Rck. County)
Lorne Megyesi (Fate)
David Sweet (Rck. County)
Jim Pruitt (Rockwall)
Dennis Lewis (Rockwall)

Board Members Absent:

Robert Steinhagen (McLendon-Chisholm) Janet Nichol (Royse City) Brian Berry (Heath) Dana Lawson (Mobile City)

1. Call to order

President Sweet called the meeting to order at 5:12 p.m. with the above listed board members being present and absent.

2. Discuss / act on monthly reports from Medic Rescue related to EMS contract compliance

Mitch Ownby of Medic Rescue briefed the board on his monthly reports, offering to answer any questions the board may have. There being no questions, the board took no action following Mr. Ownby's comments.

3. Discuss / act on update regarding negotiations associated with a new countywide ambulance services contract, including update related to The Polaris Group, EMS consultant to the board

Sweet briefed the board on work that has been done thus far since the time of the April ES Corporation board meeting, indicating that the work is not as far along as he would like for it to be; however, diligent work continues on the contract document and associated negotiations. A meeting was held yesterday to brainstorm to highlight "high points" of the

desired contract from the ES Corporation Board's perspective. The bullet points from that discussion were handed out to board members, and indication was given that Kristy Cole would also email out that list to ask for any additional input from board members. Councilmember Billings suggested preparing a one page document to highlight major 'deal points' associated with the contract or keep working on massaging the contract document language. Board Member Lewis asked if Sweet would like a subcommittee of the ESC board members to assist in the process. Sweet indicated that, if one is formed, he prefers that it consist of no more than four ESC representatives. Billings shared that some of what he would like to see in the contract includes the following:

Customer service surveys, including number of times annually that they will be conducted

Clear performance criteria

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- Online access to data (perhaps via a dashboard portal)
- More proactive communication with the ESC regarding things such as "late calls" prior to monthly board meetings
- Regarding radios/telecommunications and technology a requirement for the contractor to look at future technology changes and incorporate those appropriately to ensure we stay up-to-date with technology

Additional dialogue took place pertaining to 'high points' that board members would like to see in the contract language. Mrs. Culpepper came forth and discussed legal services pertaining to the development of the new ambulance services contract. She reminded the board that Mr. Brenna and Mr. Cooper are litigators rather than contract writing-type attorneys. They are willing to assist with the contract preparations; however, they have some concerns and want to be sure that the staff and legal counsel for each of the ESC entities reviews the draft contract to be sure that, relatively speaking, every jurisdiction is okay with its content. Board Member Pruitt indicated that the City of Rockwall's attorney certainly will review it prior to the ES Corporation Board executing it. City Administrator Ed Thatcher of Heath expressed some concerns about this idea, indicating that each city's legal counsel reviewing and commenting on the contract language may result in varying opinions and a lot of disconnect. General discussion then ensued pertaining to legal review of the contract once a draft is distributed. Board Member Billings commented that he would like for the contractor (who will partner with AMR) to 'own the data' and provide liability assurances that they will be responsible for any data storage and any potential data security breaches. Board Member Pruitt shared that he hopes to see language in the contract pertaining to the protocols associated with paramedics selecting which facility a patient will be transported to. He stressed the belief that it will be important to get each of the hospital medical facilities involved in such discussions. Mr. Ownby of Medic Rescue/Rockwall County EMS explained that the company and its staff operate as an extension of the physician that serves as their medical director, and the physician's protocols are those under which they operate. Sweet provided general comments related to the idea of having fully dedicated 9-1-1 response resources as well as the impact that each city either having or not having an "exclusivity" ordinance in place may have on the EMS system. He acknowledged that "exclusivity" is each, individual city's decision to make.

Mr. Ownby and Mr. Martin Ramirez of Medic Rescue shared that Rockwall County EMS paramedics had their first encounter today with Rockwall Fire Department First Responders on a medical call. They relayed that the response was seamless and effortless, and the process worked very well.

Mr. Crowley, City Manager of Rockwall, suggested that the contract language reflect that surveys conducted will poll not only direct users of the system (patients) but also medical facilities and the ESC jurisdictions / member entities.

Board Member Megyesi of Fate asked about timing, indicating that it seems like the "45 day timeframe" that was discussed in April has not (and will not) come to fruition. Sweet clarified that the "45 days" was not actually part of the motion; however, it has been a timeframe that has been worked towards. Unfortunately, however, the process will likely take a bit longer. Megyesi expressed a desire to leave some "breathing room" if at all possible to allow time to negotiate with a different provider in the event that negotiations with Medic Rescue fall through. He urged everyone to try and get things done within the next two to three weeks.

It was agreed that a bullet point list of "high points" that should likely be included in a draft contract will be circulated to board members. They are encouraged to review them and provide comments to Kristy Cole if they have any.

4. Adjournment

Sweet adjourned the meeting at 6:03 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS THE 29th DAY OF June, 2017.

David Sweet

County Judge and President, County of Rockwall ESC Board of Directors

ATTEST:

189 Kristy Cole

Assistant Secretary, Board of Directors -

County of Rockwall ESC

