MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION

ROCKWALL HISTORIC COURTHOUSE 101 EAST RUSK ROCKWALL, TEXAS 75087 972-204-6000

Regular Board Meeting

Wednesday, June 27, 2018 5:00 p.m.

PRESENT:	ABSENT:
David Sweet	Jim Bloom
Janet Nichol	Dana Lawson
Lorne Megyesi	Debby Bobbitt
David Billings	
Cliff Sevier	
Frank New	
Jim Pruitt	
Trace Johannesen	

GENERAL BOARD MEETING

1. Call to order

President of the ES Corp., David Sweet, called the meeting to order at 5:00 p.m.

Sweet reordered the agenda to address item #8 next.

2. Introduction of new ES Corp. Board Members

Sweet introduced each of the new board members, including: Trace Johannesen (City of Rockwall); Jim Bloom (City of McLendon Chisholm) and Frank New (City of Heath). Indication was given that each of these new board members recently received an orientation and introduction to the ES Corporation.

3. Discuss / act on approval of the minutes from the April 25, 2018 regular ES Corp. Board meeting

Board Member Pruitt moved to approve the minutes. Board Member Megyesi seconded the motion, which passed by vote of 7 ayes with 1 abstention (New) and 3 absences (Bobbitt, Bloom and Lawson).

4. Discuss / act on ES Corp. Treasurer's Report

Sweet indicated that Peek is absent today. Board Member Billings moved to approve the Treasurer's Report. Board Member Megyesi seconded the motion, which passed by a unanimous vote of those present.

5. Discuss / act on selection of board officers, including the following:
   a) President
   b) Vice President
   c) Secretary
   d) Assistant Secretary
   e) Treasurer

Sweet provided brief background information pertaining to this agenda item. He indicated that he currently serves as President of the Board. Janet Nichol serves as Vice President. David Peek serves as Treasurer. David Billings serves as Secretary, and Kristy Cole serves as Assistant Board Secretary. Board Member Megyesi moved to reappoint the current slate of officers. Board Member New seconded the motion, which passed by a unanimous vote of those present (3 absences (Bobbitt, Bloom and Lawson)).

6. Discuss / act on the following preliminary ES Corporation budgets for Fiscal Year 2019:
   a) Administrative / Operating Budget
   b) Law Enforcement Training Facility Operating Budget
   c) Emergency Management Program Budget
   d) Ambulance Services Program Budget

Mary Smith, Assistant City Manager / Finance Director with the City of Rockwall, came forth and briefed the board on the various proposed budgets for fiscal year 2019 and each of the associated cost allocations for each member entity of the ES Corporation. Sweet clarified that the budgets do have the ability to be decreased; however, they do not have the ability to increase. Mrs. Smith explained that at this point, all the board members are being asked to do is carry these budget proposals back to their respective entities for review and inclusion in their own city's budget. Any entity that has concerns about the budget proposals is asked to get with Mrs. Smith of Rockwall or David Sweet. Otherwise, the ES Corporation board will be asked to formally approve and adopt these budgets at its September board meeting.

7. Discuss / act on Emergency Management Program Report

Joe DeLane, County Emergency Management Coordinator, briefed the board on his monthly reports. He pointed out an upcoming Public Officials Workshop that will be held on July 9th. He also shared that Melanie Jensen in his office recently attained a Certified Emergency Management Coordinator designation. This is a certification that takes a lot of time and effort to receive, and now both he and Ms. Jensen have this certification.

Board Member Nichol moved to accept the report as presented. Board Member Megyesi seconded the motion, which passed by a vote of 8 ayes with 3 absences (Bloom, Bobbitt and Lawson).

8. Discuss / act on Rockwall Regional Public Safety Radio System interlocal agreement between Rockwall County and The Emergency Services Corporation for use of the Rockwall County interoperability radio network.

County Commissioner David Magness was present at the meeting and briefed the board on details pertaining to this agreement. He clarified that it was found to not be permissible to issue radios directly to a non-government entity, so that is why radios cannot be issued directly the the ESC's ambulance contractor. Instead, it was decided that a contract would be entered into with the ES Corp. related to the radios and maintenance of the radios that will be utilized in the ambulances. General discussion ensued pertaining to periodic updates of the system over the course of the ten year contract as well as cost-related allocations associated with the maintenance.

Board Member New moved to approve the agreement. Board Member Billings seconded the motion, which passed unanimously of those present.

9. Adjournment

Sweet adjourned the meeting at 5:36 p.m.

AMBULANCE SERVICES BOARD MEETING

PRESENT:	ABSENT:
David Sweet	Jim Bloom
Janet Nichol	Dana Lawson
Lorne Megyesi	Debby Bobbitt
David Billings	
Cliff Sevier	
Frank New	
Jim Pruitt	
Trace Johannesen	

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1. Call to order

President Sweet called the meeting to order at 5:36 p.m.

2. Discuss / act on Medic Rescue's monthly EMS contract compliance reports, including any assessments under "Section 9. Liquidated Damages" of said contract

Mitch Ownby of Medic Rescue came forth and briefed the board on his monthly reports (the months of April and May) pertaining to ambulance response times and contractual compliance. Board Member Pruitt of Rockwall shared that there was recently a very tragic event that occurred in Rockwall. A child accidentally got out of a home and ended up drowning. All of the emergency responders, including the EMS ambulance, all arrived on scene within five minutes. So, he thanked Mr. Ownby and the other emergency personnel for being so quick to show up.

Presbyterian Hospital is still under contract with Careflite, so he does not believe that a single transport call has taken place at that hospital since the last meeting. Lakepointe Hospital was purchased by Baylor, and a contract proposal that will allow Medic Rescue to handle that hospital's non-emergency transport calls is currently sitting in Baylor's legal office awaiting review and approval. Discussion then ensued pertaining to Medic Rescue and Presbyterian Hospital's relations. Mr. Ownby shared that there has not been anything more than a brief, casual discussion between his company and Presby since the last (April) ES Corporation Board meeting.

Sweet shared that Presby had been invited to address the ES Corporation Board to share with the board details regarding the various capabilities and services that the hospital offers. However, he acknowledged that Presby representatives clearly took the opportunity to share with the ES Corp. board the various concerns they have pertaining to Medic Rescue assisting with non-emergency transports and pertaining to "exclusivity" being in place or not. Sweet shared that an invitation has been extended to Lakepointe to come and speak before the ES Corp. board as well.

Board Member Billings shared that he has observed there to be a notable number of "re-routes" taking place. He wonders if it is a software issue or if it is due to human error. Mr. Ownby shared that it is a mixture of both. Ownby shared that these issues are being addressed as they occur and corrected as much as possible. Discussion ensued pertaining to 'routing' of ambulances as they are responding to calls throughout the county.

Sweet called on Joe DeLane, who serves as the 'contract administrator' over the ambulance contract on behalf of the ES Corporation, to discuss the recent "breach" that was issued to Medic Rescue. He generally explained that the breach was related to dispatch related complications, reminding the board that Medic Rescue utilizes AMR to perform dispatch services on its behalf. He clarified that, even though AMR is performing dispatching for Medic

Rescue, Medic Rescue is ultimately responsible for dispatching and response times under the ambulance contract. He went on to explain details pertaining to a meeting that was held in early May involving Mayor Pruitt of Rockwall, dispatchers from Rockwall and Rockwall County, representatives from AMR, and others. Indication was given by AMR that part of the problems that had been occurring pertaining to dispatch was due to a staffing deficiency. Mr. DeLane explained that, due to ongoing concerns related to calls essentially 'not going thru' (getting a 'fast busy signal"), he decided to issue a "breach" letter to Medic Rescue.

Mr. Ownby then briefed the board on steps that have been taken in order to attempt to rectify the dispatch-related issues. He stated that the issues are considerably less than they were several months ago. AMR is staffing up additional call takers and dispatchers. They are making scheduling changes that should help a good bit as well.

Mr. DeLane shared that the Sergeant over Rockwall PD dispatch has indicated that the issues that were occurring have significantly improved.

Mr. Ownby went on to explain additional steps that are being taken by COG and AMR in order to rectify the "fast busy signal" that has been occurring sometimes.

Board Member Billings of Fate requested that an agenda item be included on the July meeting agenda in order to revisit the potential of returning previously paid "penalties"-related money to Medic Rescue.

The board took no formal action as a result of this discussion item.

3. Discuss / act on appointing representatives to the Emergency Physicians Advisory Board (EPAB)

Sweet explained this agenda item. He then made a motion to appoint the following individuals to begin serving on the EPAB:

- **Dr. Chris Pierotti - Presbyterian Hospital Rockwall**
- **Dr. Jared Wolf - Baylor Scott White (Lake Pointe)**
- **Dr. Todd Benson - Pecan Tree Pediatrics**

Pruitt seconded the motion, which passed unanimously of those present.

4. Adjournment

The meeting was adjourned at 6:04 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS THE 25th DAY OF JULY, 2018.

David Sweet
County Judge and President, County of Rockwall ESC Board of Directors

ATTEST:

Kristy Cole

Kristy Cole
Assistant Secretary, Board of Directors - County of Rockwall ESC

County of Rockwall ES Corporation
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