



MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION

ROCKWALL HISTORIC COURTHOUSE 101 EAST RUSK ROCKWALL, TEXAS 75087 972-204-6000

Regular Board Meeting

Wednesday, October 24, 2018 5:00 p.m.

PRESENT:

Debby Bobbitt
Jim Bloom
Trace Johannesen
Lorne Megyesi
Frank New
Janet Nichol
Jim Pruitt
Cliff Sevier
David Sweet

ABSENT:

David Billings
Dana Lawson

GENERAL BOARD MEETING

1. Call to order

David Sweet called the meeting to order at 5:00 p.m. and recessed the meeting until 5:05 p.m. to await Kristy Cole's arrival (Assistant Board Secretary). The above listed board members were present and absent from the meeting.

2. Discuss / act on approval of the minutes from the Sept. 26, 2018 regular ES Corp. Board meeting.

Board Member Bloom indicated that one modification needs to be made to the minutes – that he needed to have been shown as “present” at the September meeting, rather than “absent.” Board Member Megyesi moved to approve the minutes, reflecting the one change. Board Member Nichol seconded the motion, which passed unanimously of those present.

3. Discuss / act on ES Corp. Treasurer's Report

ESC Treasurer, David Peek, provided brief comments concerning his monthly report. There being no discussion, Board Member Bobbitt moved to accept the Treasurer's Report as presented. Board Member Bloom seconded the motion, which passed unanimously of those present.

4. Discuss / act on Emergency Management Program Report

Sweet indicated that Melanie Jensen was not able to attend this evening. He asked if anyone had questions concerning the report that was included in the meeting packet. There being no

one indicating such, he then moved to the next agenda item (no discussion, no action on this item).

5. Discuss / act on approval of the following contracts/agreements between the ES Corp. and Rockwall County for FY 2019:
 - a) Emergency Mgmt. Administrative & Consulting Operating Costs
 - b) Emergency Mgmt. Services

Board Member Pruitt moved to approve both agreements, as presented. Board Member Nichol seconded the motion, which passed unanimously of those present.

6. Adjournment

Sweet adjourned the regular board meeting at 5:09 p.m.

AMBULANCE SERVICES BOARD MEETING

PRESENT:

Jim Bloom
Trace Johannesen
Lorne Megyesi
Frank New
Janet Nichol
Jim Pruitt
Cliff Sevier
David Sweet

ABSENT:

David Billings
Dana Lawson

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1. Call to order

Sweet called the meeting to order at 5:09 p.m. with the above listed board members being present and absent.

2. Discuss / act on expenditures related to \$15,000 of previously collected funds from Medic Rescue under "Section 9. Liquidated Damages" of the ambulance services contract.

Sweet indicated to board members that he would like to defer this item until the next board meeting since Board Member Billings of Fate was not present at this meeting. He would like to discuss it when Billings is present. Therefore, no discussion and no action took place at this time.

3. Discuss / act on Medic Rescue's monthly EMS contract compliance reports, including any assessments under "Section 9. Liquidated Damages" of said contract.

Mitch Ownby of Rockwall County EMS / Medic Rescue came forth and updated the board on his monthly reports, including recent community events, training, and response time compliance. He indicated that one call on the monthly report was more than 5 minutes late. It was a call for service on "Kingsington Street," which exists in three different cities. As a result, a dispatching error sent the ambulance crew to the wrong address.

Board Member Megyesi of Fate indicated that several calls in Fate were late, pointing out that the NE/SE zones are barely meeting contractual response time compliance, and any slip ups

will result in a penalty. He asked Mr. Ownby how this might be improved. Mr. Ownby indicated that he has not noticed a trend overall. He shared that the company's demand analysis helps them determine when it is necessary to add unit hours and/or move units around. Mr. Kovacs, City Manager of Fate, indicated that he too has noticed that the eastern portions of the county have been having longer response times under the new contract.

Sweet asked Ownby to speak about dispatch-related concerns as related to 'abandoned calls.' Ownby generally indicated that the number of dropped calls has drastically improved. AMR, who performs dispatching on behalf of Medic Rescue, has added more staffing and conducted additional training. In addition, they are revamping their QIQA ("quality improvement/quality assurance") program and have seen a marked improvement in the right direction; however, Medic Rescue continues to work with AMR to achieve even more improvement.

The board took no formal action as a result of this discussion item.

4. Discuss / act on one year contract extension request from Medic Rescue pertaining to the 2017 ambulance services contract.

Sweet indicated that the contractor has submitted a request for the board to consider granting a one-year contract extension. Mrs. Cole briefed the board on the contract language that speaks about this topic, including a provision that calls for the contractor to conduct a survey of 'users' and stakeholders (essentially). Board Member Pruitt of Rockwall indicated that he is not in favor of requiring that a survey be conducted right now; however, he would like the contractor to do so by about July of 2019 (about three months prior to the end of "contract year number two." Mrs. Cole further shared that the ESC will need to approve any contract extension(s) by passing a board resolution.

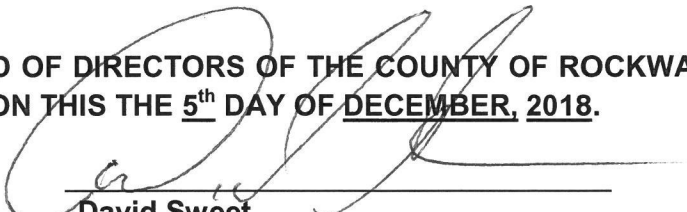
5. Hear update regarding the ESC's Medical Physician's Advisory Board (MPAB) and the 'ambulance contract administrator.'

Sweet indicated that he and Mrs. Cole met with the three physicians who serve on the MPAG – Dr. Pierroti, Dr. Benson and Dr. Wolf – about a month ago. Subsequently, a meeting took place earlier today between the contractor (Medic Rescue) and the MPAB (the three physicians). It was reported that the meetings went well, and it appears as though the MPAB and its interaction with the contractor will be favorable. It was noted that the three physicians relayed that the purchase of a "Lucas device" (to aid with chest compressions) would not be a bad idea (related to agenda item #2 above). No action was taken concerning this agenda item.

6. Adjournment

The meeting was adjourned at 5:51 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS THE 5th DAY OF DECEMBER, 2018.


David Sweet

County Judge and President, County of Rockwall ESC
Board of Directors

ATTEST:



Kristy Cole - Assistant Secretary,
Board of Directors - County of Rockwall ESC

