



MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ROCKWALL HISTORIC COURTHOUSE 101 EAST RUSK ROCKWALL, TEXAS 75087 972-204-6000

Regular Board Meeting Wednesday, September 26, 2018 5:00 p.m.

PRESENT:

Trace Johannesen
David Sweet
Janet Nichol
Lorne Megyesi
Frank New
Jim Pruitt

ABSENT:

David Billings
Debby Bobbitt
Jim Bloom
Dana Lawson
Cliff Sevier

GENERAL BOARD MEETING

1. Call to order

President of the ESC, David Sweet called the meeting to order at 5:01 p.m.

2. Discuss / act on approval of the minutes from the Aug. 22, 2018 regular ES Corp. Board meeting

Board Member Nichol moved to approve the minutes. Board Member Megyesi seconded the motion, which passed from those present (6 ayes with 5 absent).

3. Discuss / act on ES Corp. Treasurer's Report

David Peek, Treasurer of the ESC, briefed the board on monthly reports, including bank account balances. Board Member New moved to approve the treasurer's report. Board Member Nichol seconded the motion, which passed by a vote of 6 ayes with 5 absent.

4. Discuss / act on approval of resolutions adopting the following ES Corporation budgets for Fiscal Year 2019:
 - a) Administrative / Operating Budget
 - b) Law Enforcement Training Facility Operating Budget
 - c) Emergency Management Program Budget
 - d) Ambulance Services Program Budget

Mary Smith, City of Rockwall's Assistant City Manager/Finance Director, provided brief comments pertaining to the proposed budget, indicating that the Emergency Management Program budget had actually decreased from that which had been previously conveyed and distributed.

Board Member Pruitt moved to approve all of the resolutions associated with approval of each budget (a, b, c, and d above). Board Member Megyesi seconded the motion, which passed by a vote of 6 ayes with 5 absent.

5. Discuss / act on Emergency Management Program Report

Melanie Jensen, Rockwall County Deputy Emergency Management Coordinator, briefed the board on an upcoming 'table top' exercise that will focus on an active shooter (fictitious) scenario and will be held at Fate City Hall this Friday. Following her brief comments, no action was taken by the board.

6. Adjournment

The general board meeting was adjourned at 5:07 p.m.

AMBULANCE SERVICES BOARD MEETING

1. Call to order

Sweet called this meeting to order at 5:07 p.m.

2. Discuss/act on expenditures related to \$15,000 of previously collected funds from Medic Rescue under "Section 9. Liquidated Damages" of the ambulance services contract

Sweet indicated that last month, the ES Corp. Board passed a motion, essentially agreeing to purchase a chest compression automated device as long as Medic Rescue would also agree to purchase (a second) one. He would like to revisit this topic, as Medic Rescue has indicated that this is not something they are able to accommodate. He would, however, like to delay any further discussion on this matter until next month's board meeting when perhaps more board members will be present.

3. Hear update regarding AMR dispatching

Mitch Ownby of Medic Rescue indicated that the "fast busy signal" which was periodically occurring when calls were being transferred to AMR by either Rockwall PD Dispatch or Rockwall County Sheriff's Office Dispatch has substantially improved. In August, for example, it occurred just one time. He went on to explain that AMR's internal goal associated with answering calls that are transferred to them is seven seconds. Ownby indicated that AMR has hired additional staff and made some management changes, both of which have improved the issues that were previously occurring. He

acknowledged that, although much improvement has occurred in the area of (AMR) dispatching, even more improvement is desirable.

Sweet went on to explain that conversations have recently occurred with the Rockwall Police Department (Chief Riggs) and the Rockwall County Sheriff's Office (RCSO) pertaining to dispatch related 'benchmarking.' The benchmarking is associated with the time it takes for 9-1-1 calls to be answered and with prioritization of Priority 1, Priority 2, and Priority 3 EMS calls. He explained that he will be asking both the Rockwall PD and the Sherriff's Office to research and help establish dispatch-related benchmarks as a way to ensure that Medic Rescue (and its dispatch contractor, AMR) are meeting industry standards.

The board took no action as a result of this agenda item.

4. Discuss / act on Medic Rescue's monthly EMS contract compliance reports, including any assessments under "Section 9. Liquidated Damages" of said contract

Ownby went on to brief the board on his monthly reports for August, including regarding community related events and response times. Board Member New asked what "1st crew diverted" means on the monthly EMS response time report. Ownby clarified that it means an ambulance that was en route was diverted when another, higher priority call came in.

5. Hear update regarding the ESC's Medical Physician's Advisory Board (MPAB) and the 'ambulance contract administrator'

Board Member Pruitt thanked Fate's Public Safety Chief, Lyle Lombard, and the City of Fate for agreeing to help the ES Corporation with the "contract administrator" duties in the absence of Joe DeLane (County Emergency Management Coordinator who was previously serving in this role but is now out on medical leave). Chief Lombard indicated that he is able to see daily reports for Medic Rescue. He is working through some "firewall" computer network related issues. Once those are resolved, he will be able to have full access to the portal and will be able to see even more information.

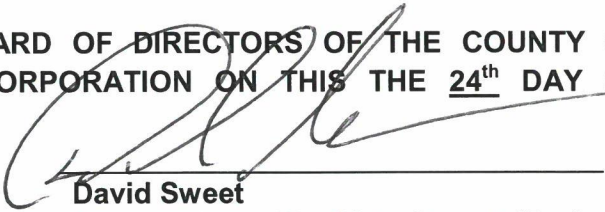
Regarding the MPAB, Sweet shared that he and Kristy Cole (Assistant ESC Board Secretary) recently met with Drs. Pierroti, Benson and Wolf who are the three physicians that make up the EPAB. He explained that one of the advantages of the EMPAB is that it will eliminate elected officials having to get involved in issues pertaining to medical protocols. He shared that Medic Rescue recently provided their medical protocols so that they can be reviewed by the EPAB. Mrs. Cole will be arranging for a joint meeting with the three physicians and Mr. Ownby in October in order to discuss the protocols and to allow for dialogue concerning any potential issues.

The board took no action pertaining to this agenda item.

6. Adjournment

The meeting was adjourned at 5:27 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS THE 24th DAY OF OCTOBER, 2018.


David Sweet

County Judge and President, County of Rockwall
ESC

Board of Directors

ATTEST:



Kristy Cole

Assistant Secretary, Board of Directors -
County of Rockwall ESC

