



MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION

Rockwall Historic Courthouse 101 East Rusk Rockwall, Texas 75087 972-204-6000

Regular Board Meeting

Wednesday, September 21, 2022 - 5:00 PM

PRESENT

James Branch (Royse City)
David Billings (Fate)
Heather Buegeler (Fate)
Clay Ellis (Royse City)
Kevin Fowler (Rockwall) (joined at 5:16 p.m.)
Trace Johannesen (Rockwall)
Bryan McNeal (McLendon Chisholm)
Frank New (Heath)
Janet Nichol (Rockwall County)
Kenny Phillips (Mobile City)
David Sweet (Rockwall County)

ABSENT

Debra Shinder (Rowlett)

I. GENERAL BOARD MEETING

1. Call public meeting to order

Vice President of the ESC, David Sweet called the meeting to order at 5:01 p.m. with the above-listed board members being present and absent.

2. Open Forum / Public Comments

No one came forth to speak during Open Forum.

3. Discuss / act on approval of minutes from the Aug. 17, 2022 Regular ESC Board mtg.

Board Member New moved to approve the minutes. V.P. Nichol seconded the motion, which passed unanimously of those present.

4. Discuss / act on monthly ES Corp. Treasurer's Report

David Peek, ESC Treasurer, came forth and briefly addressed his monthly report on the ESC's financials. Sweet moved to accept the Treasurer's Report as presented. Board Member Phillips seconded the motion, which passed unanimously of those present.

5. Discuss / act on monthly Emergency Management program report

Jarod Rosson, Rockwall County Emerg. Mgmt. Coordinator, briefed the board on his monthly reports. The routine, five year update to the countywide Emergency Operations Plan is coming due soon. He will be sending out a draft of the updated "basic plan" to each city for each mayor to sign off on soon. Thereafter, the various annexes to the plan will be tackled. His department has put together a mobile RV that serves as an incident command post / a mobile emergency operations center. It is available for countywide use. Following Mr. Rosson's comments, Sweet moved to accept this monthly report. Nichol seconded the motion, which passed unanimously of those present.

6. Discuss / act on resolution adopting the following ESC budgets for Fiscal Year 2023:
 - a) Administrative / Operating Budget
 - b) Law Enforcement Training Facility Operating Budget
 - c) Emergency Management Program Budget
 - d) Ambulance Services Program Budget

Mrs. Smith, City Manager of Rockwall, shared that nothing about these budget proposals has changed since they were brought forth in the summer. New then moved to approve the resolution adopting the various budgets. Board Member Johannesen seconded the motion, which passed unanimously of those present.

7. Adjournment

This portion of the meeting adjourned at 5:10 p.m.

II. AMBULANCE SERVICES (EMS) BOARD MEETING

1. Call public meeting to order

Sweet called this portion of the meeting to order at 5:10 p.m.

2. Discuss / act on approval of minutes from the Sept. 12, 2022 Special ESC Board mtg. (re: ambulance services only)

New made a motion to approve the minutes. Sweet seconded the motion, which passed unanimously of those present.

3. Discuss / act on Amendment 3 to the 2017 Ambulance Services Contract between the ESC and Medic Rescue (DBA 'Rockwall County EMS')

At the special ambulance-related meeting on Sept. 12, the ESC board asked that a contract amendment be created for the board so that language within the existing contract that ties Medic Rescue to AMR for dispatching services could be removed. Kristy Teague of Rockwall has worked with the ESC's ambulance consultant, Steve Athey of Healthcare Visions and the contractor, Mitch Ownby to bring forth this Amendment 3 for consideration.

Board Member Fowler of Rockwall, arrived to the meeting at this point (5:16 p.m.).

Board Member Billings of Fate indicated that he is unhappy with how AMR has been handling the ongoing, intermittent problems associated with the one button transfers of 911 calls. He would like to request that the ESC hold an Executive Session at its next meeting so that these matters can be discussed. Indication was given that the ESC will consult with its legal counsel, Craig Stoddart, to see if this is a possibility. Billings then made a motion to approve Amendment 3 to the ambulance services contract. Board Member Ellis seconded the motion, which passed unanimously of those present.

4. Discuss / act on monthly ambulance services reports and associated contract compliance

Mitch Ownby of Medic Rescue/Rockwall Co. EMS briefed the board on his monthly reports for August of 2022. Sweet then made a motion to accept the reports, as presented. Billings seconded the motion, which passed unanimously of those present.

Regarding contractual compliance, the topic of the "major breach" that was issued to Medic Rescue on Sept. 6 was discussed. This 'major breach' is related to the Rockwall Police Department's dispatch communications center having intermittent, yet ongoing, difficulties with transferring 911 ambulance calls to Medic Rescue's sub-contractor, AMR. Mr. Rosson, who serves as the Contract Administrator on behalf of the ESC suggested that the ESC board may want to consider making a temporary modification to extend the possible "take over" of the contractor's ambulance business from 30 days (as the contract states) to 120 days and modifying the 'once every 5 days' written reporting requirement on efforts to cure the breach to 'once every 7 days instead.' Billings indicated he has sent a series of questions to AMR and is hoping for a response, perhaps by Monday. Board Member Branch of Royse City asked some clarifying questions, generally indicating non-support for modifying contractual language if and when the contractor exhibits concerns and/or does not perform. If it really is a 'major breach' of the contract, he believes the contract should be adhered to. He has major concerns about the possibility of someone dying before the phone-related transfer issues actually get resolved.

Board Member Billings of Fate then moved to modify the "once every 5 days" written reporting requirement associated with attempts to cure this particular major breach to "once every 7 days" instead. Board Member Buegeler seconded the motion, which passed unanimously of those present.

Regarding the topic of the possibility of the ESC 'taking over' the ambulance service within 30 days of the major breach having been issued, and possibly extending the 30 days currently contained within the contract, Board Member Billings moved to extend the timeframe of a possible 'take over' to 45 calendar days (from 09/06/22) instead of 30 days for this particular major breach. Board Member Buegeler seconded the motion, which passed by a vote of 11 ayes with 1 nay (Branch).

Board Member Billings made a motion to recommend that Medic Rescue ask AMR to have the phone carriers on the weekly, Friday morning phone calls during which the various parties are

attempting to pinpoint and resolve the phone transfer issues. No second was received, but Mr. Ownby indicated he is agreeable to this, and he will make the request to AMR.

5. Adjournment

Sweet adjourned the meeting at 6:00 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS 19th DAY OF OCTOBER, 2022.



David Sweet
County Judge and President, County of Rockwall
ESC Board of Directors

ATTEST:



Kristy Teague - Assistant Secretary,
Board of Directors - County of Rockwall ESC

