



MINUTES

COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION
Rockwall Historic Courthouse 101 East Rusk Rockwall, Texas 75087 972-204-6000

Regular Board Meeting **Wednesday, May 17, 2023 - 5:00 PM**

PRESENT

David Billings (Fate)
James Branch (Royse City)
Heather Beugeler (Fate)
Clay Ellis (Royse City)
Trace Johannesen (Rockwall)
Dennis Lewis (Rockwall)
Dana Macalik (Rockwall County)
Frank New (Rockwall County)
Kenny Phillips (Mobile City)
Brandon Seery (Heath)

ABSENT

Bryan McNeal (McLendon Chisholm)
Deb Shinder (Rowlett)

I. GENERAL BOARD MEETING

1. Call public meeting to order

Frank New, ESC President called the meeting to order at 5:00 p.m. The above named board members were present and absent.

2. Open Forum / Public Comments

No one came forth to speak during Open Forum.

3. Discuss / act on approving minutes of the March 15, 2023 regular ESC board meeting

Board Member Ellis indicated a need for a modification to the draft minutes, specifically that he needed to have been marked as 'absent' from the March 15 meeting. He then moved to approve the corrected minutes, as indicated. Board Member Branch seconded the motion, which passed unanimously of those present (McNeal and Shinder absent).

4. Discuss / act on monthly ESC Treasurer's Report(s)

David Peek, ESC Treasurer briefed the board on the reports for the months of April and May. Board Member Billings moved to accept the two reports, as presented. Vice President Macalik seconded the motion, which passed unanimously of those present (McNeal and Shinder absent).

5. Discuss / act on approval of the ESC's audit for fiscal year 2022

David Peek, ESC Treasurer, indicated that Rutherford, Taylor & Company, P.C. was previously retained to conduct an audit of the ESC's 'books' for FY2022, and they have completed their work

and issued the “Annual Financial Report” at this time. Mr. Peek explained that there were ‘no findings,’ which is the best case scenario when an audit is conducted. Nothing was found to be out of the ordinary. Board Member Billings then moved to accept the FY2022 ESC audit-related report, as presented. Board Member Johannesen seconded the motion, which passed unanimously of those present (McNeal and Shinder absent).

6. Discuss / act on monthly countywide Emergency Management Program report(s)

Jarod Rosson, County Emergency Management Coordinator (EMC) indicated that monthly reports for April and May were included in the informational meeting packet, and he welcomes any questions board members may have. There being no questions asked, Deputy Emergency Management Coordinator, Matthew Hitt, then updated the board on periodic yet recurring 9-1-1 call transfer-related issues when some ambulance calls are being sent to AMR (Medic Rescue’s dispatch sub-contractor) by Rockwall PD Dispatch. This issue has been intermittently occurring since around July of last year. Mr. Hitt explained that a patch was pushed out in February, and two data centers were updated, with a final patch being deployed the end of March / into April. There have been three known ‘dropped calls’ (transfer attempts) since April, but one of them was determined to be a human / training error, not a technical issue. So, it seems as though the problems have hopefully been resolved.

Board Member Billings expressed consternation about these matters, indicating that fixing the issues took far too long. He believes NCT 9-1-1 should be held accountable, sharing that he was in the industry (retired from AT&T) for thirty-four years. He wants to see the IOS software plan for 2023-2024 and the planned ‘patch schedules’ to ensure things work well into the future too. He also wants to know who the one person is who is specifically in charge of these responsibilities. At the end of his comments, Billings indicated he will email Judge / ESC President New, and New agreed to then go to NCT 9-1-1 to attempt to get answers.

The ESC board took no formal action as a result of this agenda item and associated discussions.

7. Discussion regarding upcoming countywide active shooter training exercise, including related funding

ESC President, New indicated that the County of Rockwall (alone) is paying for the cost of this full-scale exercise this year; however, next year, he wants to propose that the cost(s) be jointly funded through cost-sharing within the ESC budget. This year’s cost is around \$20,000. Mr. Rosson, County Emergency Management Coordinator, then explained more details about the exercise, which will be held at Celia Hays Elementary School on Saturday, July 15. New briefly expressed words of appreciation for those who have planned, supported and will participate in the upcoming exercise. The board took no action as a result of this discussion item.

8. Adjournment

New adjourned this portion of the meeting at 5:32 p.m.

II. AMBULANCE SERVICES (EMS) BOARD MEETING

1. Call public meeting to order

New called this (portion of the) meeting to order at 5:32 p.m.

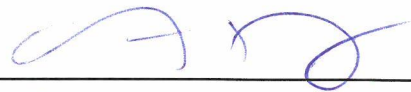
2. Discuss / act on monthly countywide ambulance service report(s) and related contractual compliance

Mitch Ownby with Medic Rescue / Rockwall County EMS came forth and introduced Scott Bell, Director of Clinical Improvement. Mr. Ownby shared that monthly reports for March and April were included in this evening's informational meeting packet, and he asked if anyone has any questions. Brief discussion took place regarding noted "system delays" and regarding how 'exclusivity' is going. Mr. Ownby commented that addition transfer services has freed up ambulances. The "quick response vehicle" ('supervisor vehicle') no longer being able to 'stop the clock' related to contractual response time expectations was a significant change for them; however, they are managing it.

3. Adjournment

New adjourned the meeting at 5:38 p.m.

PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE COUNTY OF ROCKWALL EMERGENCY SERVICES CORPORATION ON THIS 19th DAY OF JULY, 2023.



Frank New
President, County of Rockwall ESC Board of
Directors

ATTEST:



Kristy Teague - Assistant Secretary,
Board of Directors - County of Rockwall ESC

